STS

CASE STUDY

INDUSTRY:
TECHNOLOGY

**BUSINESS SOLUTIONS
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CLIENT

The customer is a Canadian Information Technology company providing small to medium sized businesses with Information Technology services and solutions. They provide affordable and manageable IT capabilities to organizations that would otherwise be beyond reach to SMEs.

EXECUTIVE SUMMARY

The customer being an IT solutions frontrunner wanted an "Enterprise Intranet Portal" for their workforce in order to optimize process of request approvals and manage workflows more efficiently.

Synergy Technology Services, being a critical business solutions provider was given the opportunity to develop the Intranet portal.

TECHNOLOGY

- Sharepoint
- C# .Net
- ASP .Net
- Moss 2007
- Sharepoint designer
- SQL server 2008
- SSRS
- jQuery
- Javascript

SOLUTION

- Created Intranet portal that deals with the process of request approvals and workflows.
- This portal can automatically approve the request and credits.
- The document management was enabled to help the client create a central repository of various documents.
- All the content created by the various components in the enterprise portal is controlled by a moderation process based on SharePoint Portal workflow functionality.

CHALLENGES

- Streamlining process approvals meant for different purposes under one portal.
- Continuous change requests appreciation.

BUSINESS IMPACTS

- The enterprise integration eliminated the need for manual collaboration between departments by providing a single view of the activities.
- The customization feature combines the ability to create approval process without any prior knowledge of SharePoint portal
- Tailored to cover their approvals workflow under one umbrella.
- Comprehensive records on the approved or rejected proposal.

For more information, please contact info@sts.in
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